

The August results are in for the Friends / Family feedback

94.50% was positive!

Actually, only 2.17% was negative.

- “Telephone call went well - friendly, understanding and actively listening. Thank you.”
- “Cannot find anything wrong with this surgery”
- “So glad it’s my surgery”
- “Luis personifies excellent practice as a clinician! Luis presents as friendly, warm, knowledgeable. Luis took the time to listen. In a world that feels increasingly rushed, I did not feel in any way that my questions, reflections weren’t acknowledged. Thank you!”
- “Dr Chloe Benjamin-Smith was terrific. Very clear and concise. Referral made instantly and prescription available immediately. Extraordinary service.”
- “Very welcoming and very polite. First Class.”
- “Faye Watson was exceptional”
- “I saw Dr Scott who was lovely. Ive always received really good service at Chipping Norton Health Centre.”
- “Dr wright is a very caring and thorough doctor. And thoughtful.”
- “Fantastic... reception lovely and Doctor Hu brilliant. Thank you”
- “Dr Lewis is very caring and explains things so well and is thorough”
- “CNHC is amazing; I’d forgotten to book my blood tests and received an immediate call-back and a same day appointment.”
- “Really lovely staff and feel very well supported”
- “Impressed Dr Hall rang so soon to check on me. Thankyou”
- “Dr. Aky Kelly as my GP genuinely cares about her patients and always goes the extra mile to find the best possible ways to improve their health and wellbeing. I truly appreciate her kindness, dedication, and compassionate approach. Thank you for all that you do!”
- “I cannot thank Dr. Hanan and Dr.Scott enough for their commitment to my care, their skill and kindness.”

- “Seen Sian 6 times over the past 2 weeks, for b12 & smear test & she has been absolutely incredible!! Most comfortable smear I’ve ever had!”
- “The treatment I have received from the entire Nursing team has been exemplary. Their serious and skilled knowledge, together with the teamwork which was evident throughout all my appointments, was both impressive and comforting. The knowledge and diversity with which they discussed and disseminated various treatment options was both encouraging and inclusive. As a patient, it made me feel that I was worth treating which means a very great deal when you have no idea what is going on. Thank you!”
- “Claire was very at explaining what she was doing and why. Very pleasant manner and filled me with confidence.”
- “Dr Scott is an exceptionally good communicator. She is thorough, kind and efficient. Thank you!”
- “Appointment on time. Mrs Knowles very nice and blood test painless. She gave me good lifestyle hints. I would like to mention the online forms and how efficient they are and the admin reply punctually.”
- “I feel really heard by Dr Burminster, she listens and is proactive in getting something done and is empathetic”

